

# COMPANY PROFILE

Outstanding service, support, flexibility and responsiveness to achieve ultimate customer satisfaction.







# **ABOUT US**

The focus facilities management L.L.C located at Abu Dhabi, UAE. Our comprehensive facilities management services are designed to help optimize your buildings' performance, enabling a happy, productive workforce to deliver great business results.

Our company has an expert and qualified staff in this field with efficiency, performance and high concentration. We encompass multiple disciplines to ensure functionality of the built environment by integrating people, place, process and technology.

Our company has become a trusted voice in facilities management industry. We understand that our success is determined by our client's success. This true spirit of partnership infuses everything we do inside and outside our workplace.

# ABOUT US HEALTH SAFETY & ENVIRONMENT

The focus facilities management aims to achieve the highest standards of Quality, Health, Safety and Environment, incorporating the principles of sustainable development throughout its worldwide business. The focus facilities management identifies the health and safety of its employees, contractors and visitors, the satisfaction of its customers, the protection of the environment and the development of the communities where it has its operations as integrated key drivers of its business; the entire organization is oriented towards achieving these goals openly and transparently.

Quality, Health, Safety and Environment management and risk assessment fundamentals are integrated in all business processes.

Management is responsible and accountable for achieving excellence in Quality, Health, Safety and Environmental performance for successful business results.

The focus facilities management is committed to training all its employees in the appropriate use of its Quality, Health, Safety and Environment management systems, strengthening its management through updating of professional and managerial skills, fostering diversity, emphasizing employee evaluation and motivation and complying with the ethical principles established in its Code of Conduct. The focus facilities management recognizes the importance of implementing this policy throughout its Quality, Health, Safety and Environment management systems, covering the entire supply chain from suppliers to customers and the proper and efficient use of its products in accordance with their agreed specifications. The focus facilities management commits to comply with applicable legal requirements and all other requirements relating to quality, health, safety and environment issues to which it subscribes the focus facilities management communicates this policy throughout its organization, trains its employees in the appropriate use of its Quality, Health, Safety and Environmental management systems and engages them in the re@gular setting, measuring and revision of objectives. The focus facilities management undertakes to keep this policy updated, to implement and maintain its management system, and continuously improve its Quality, Health, Safety and Environment performance.

# PEOPLE MANAGEMENT

ABOUT US

#### Individuals

Managing the needs and expectations of staff is not just providing more economic rewards. But is a balance between other inter-related activities of job satisfaction and the social relationship with other members of the organization.

In managing individuals, we define their specific needs and expectations that in many cases can only be partly fulfilled by economic rewards, thereby requiring a greater focus on job satisfaction, respect and appreciation for contributing to an organization's future performance and their own developmental challenges. As such setting and agreeing action plans and development opportunities for individuals.

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#### Team

Attention to our team is important to our company by developing and improving their performance to ensure the quality of service and achieve customer satisfaction. We recognize the importance of team spirit and continuous motivation; our team members learn from each other and work closely together. We ensure that the design of the company (structure, processes and systems) supports teams and employee engagement. Through training, team members create a charter, improve their work processes, define roles and responsibilities, set goals, learn how to work together, etc.

#### Task

We do organize tasks and deadlines in a way that improves performance, saves time, achieves goals and provides a transparent measure of results. Track how and where time is being spent on projects and key deliverables so we can make adjustments that provide maximum value. We assess technical skills in our team members and use them effectively to accomplish the task with the ability to work on a team where cross-functional technical skills may be needed.

# SISTER CONCERN BUSINESSES

**ABOUT US** 

The Focus Facilities Management L.L.C, based in Abu Dhabi, UAE, is proud to be associated with a diverse group of sister companies across various industries and regions. Together, we form a global network of excellence, each specializing in different fields but united by our commitment to quality, service, and client success.

#### Tuscany Indian Grill Inc. (New York, USA)

A sophisticated dining destination in the heart of New York, Tuscany Indian Grill Inc. brings the flavors of Indian cuisine with a modern twist. Known for its unique blend of traditional Indian spices and Western culinary techniques, Tuscany Indian Grill has quickly become a go-to spot for those seeking an elevated dining experience.

#### **GNC Franchisee (Springfield, USA)**

Our presence in the health and wellness industry is marked by the GNC Franchisee located in Springfield, USA. This franchise is dedicated to providing premium health products, supplements, and nutrition solutions, catering to health-conscious individuals. With a focus on customer well-being, the GNC Franchisee offers a wide range of products designed to enhance health and fitness.

#### Hurricane Industrial Services (Al-Jubail, KSA)

Located in Al-Jubail, Saudi Arabia, Hurricane Industrial Services provides world-class industrial solutions, specializing in heavy-duty equipment and maintenance services for the oil and gas, petrochemical, and industrial sectors. With a reputation for reliability and efficiency, Hurricane Industrial Services is a trusted partner for businesses seeking top-notch industrial support in the region.

Our sister concerns bring together expertise across hospitality, health, and industrial services, complementing the core values of The Focus Facilities Management L.L.C. Together, we strive to build strong partnerships, drive innovation, and deliver exceptional results across all the industries we serve.





#### **HOSPITALITY SERVICES**

At The Focus Facilities Management L.L.C, our Hospitality Services are designed to enhance guest experience through seamless, efficient management of hospitality environments. We provide tailored solutions for hotels, resorts, and other hospitality venues, ensuring that every aspect—from housekeeping and maintenance to guest services and event management—is executed with precision and professionalism. Our highly trained staff works closely with clients to maintain clean, comfortable, and welcoming spaces that leave a lasting positive impression on guests. We integrate advanced technology and industry best practices to ensure top-tier service delivery, allowing hospitality businesses to focus on providing exceptional customer experience.



#### HOUSEKEEPING

The focus facilities management incorporated into expert one-time housekeeping solutions for growing the need of professional services in the field of facility services is our main function. we are aware about the time and economic constraints that today's corporate management is undergoing to ensure smooth and timely operations of their one-time housekeeping of Corporate Offices, Residential, Banks, Hotels, Restaurants etc. It has been observed that operational ineffectiveness of a service provider has caused a great liability and disturbance in the company's routine work. We offer our clients, good quality of cleaning and housekeeping by implementing highly quality and modern equipment and working procedure based on the standardized operating systems, at the appropriate timing in the appropriate manner as prescribed.

# SERVICES



#### **INTERIOR BUILDINGS CLEANING**

We provide comprehensive cleaning services that maintain quality standards and front of house presentation using sustainable best practices that are hygienic and cost effective for all our stakeholders. We can arrange customized cleaning task on a daily basis to meet your company's requirements. Communal areas, reception rooms, lobbies, corridors and common parts have always been mandatory areas for cleaning in residential blocks, residential developments or office buildings, excellent state of cleanliness is always our cleaning company priority. Keeping them clean is very important, as first impression, first contact with the building always brings impact to outside world. That means when visitor or tenant if see's spotless dust free hallway, handrails clean and polished, vacuumed carpets, mark free walls, skirting, clean front door window and professionally maintained entrance the building itself looks attractive and persuading.



#### **FACADE CLEANING**

Our Façade Cleaning Service caters to businesses of all sizes, from small offices to large residential and commercial buildings, including high-rise blocks across the UAE. We specialize in window cleaning for commercial, residential, and industrial sectors, offering professional, efficient, and reliable services at competitive prices.

Our services include:

- Roof Access & Ladder Work
- Reach & Wash Systems
- Cradle Work
- Hydraulic Platforms / Cherry Picker
- Abseiling & Harness Work
- Industrial Cleaning

Our experienced, uniformed technicians manage complex access solutions with minimal risk, serving a diverse clientele across public and private sectors. We guarantee cost-effective solutions and provide 24/7 support with a dedicated client manager to ensure smooth operations.

### SERVICES



#### LIFEGUARD

Our lifeguards monitor swimming pools, beaches, and recreational water areas to quickly identify emergencies, perform rescues, provide immediate first aid, communicate with swimmers, enforce regulations, and promote hazard awareness.

All lifeguards are American Red Cross certified, trained in lifesaving techniques, and proficient in the latest resuscitation methods.

We follow a comprehensive Standard Operating Procedure as part of our water safety plan, which includes risk assessments, hazard identification, supervision requirements, and the placement of public rescue equipment.



### SWIMMING POOLS CLEANING & MAINTENANCE

We offer time-specific cleaning and maintenance contracts for swimming pools, ensuring thorough cleaning and chemical services, as well as on-demand maintenance. Using specialized equipment like vacuum systems and water testing tools, we keep your pool hygienic and sparkling clean. Our technicians also inspect for equipment damage, notifying you immediately of any serious issues.

Our Pool Cleaning Service Includes:

- Vacuuming
- Backwashing
- Skimming leaves and debris
- Emptying skimmer and pump baskets
- Brushing down the pool
- Balancing chemical levels
- Spot cleaning

# SERVICES



#### **CIVIL MAINTENANCE**

Where civil maintenance forms a part of the contract we conduct a full inspection of all common areas, rectifying any issues that need to be dealt with immediately, then designing a project-specific preventative maintenance program at designated time intervals. Our civil maintenance includes tile lying, grouting, painting, carpentry, false ceiling, and other construction jobs.



#### MEP

We provide comprehensive Electrical, Mechanical, and Plumbing (MEP) services for large and medium facilities, including commercial, industrial, residential buildings, educational institutions, and government projects. Our cost-effective and reliable maintenance solutions focus on correcting safety and efficiency issues.

Our services include:

- Professional technicians on request
- Maintenance of central air conditioning, ventilation, and cooling
- Electrical repairs and maintenance
- Plumbing work, including installation and repairs (dishwashers, bathtubs, wash basins, leak repairs, etc.)

# **OUR PARTNERS**

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# **MEET OUR TEAM**



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# **CONTACT US**

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